

Property Surveyor visits to your home



Golden Lane Housing will be carrying out important works at your home.

The works will help to keep heat inside your home and help you to save energy.



The works may also help you to save money on your energy bills, such as your gas and electric bills.



The works will be completed by staff who are not from Golden Lane Housing. These are called contractors.



Our contractor will contact you to arrange a meeting at your property to talk about when the works will take place and what works they will be doing. They may need to look around inside and outside your home.



You can find out more about the types of works they may be carrying out and how these may affect you in the factsheets on the [Energy Saving page on the Golden Lane Housing website.](#)



Who can I contact if there is a problem?

You can speak to the contact on your letter or call 0300 003 7007, option 2, or email enquiries@glh.org.uk.

