



Position Statement: Mutual Exchange Policy 2025



A mutual exchange is where one or more social tenant legally swaps their tenancy with another social tenant. Golden Lane Housing does not operate a mutual exchange scheme or participate in a national mobility scheme.

Golden Lane Housing offers Assured Shorthold Tenancies for our supported housing tenants. The accommodation provided, as Specialised Supported Housing is specific to the needs of our tenant population. All of our tenants have a learning disability or autism, resulting in highly individual and often complex housing and support requirements.

A mutual exchange program relies on tenants' ability to independently assess and agree upon the suitability of a property swap. It also often has to take into account the compatibility of various individuals in shared housing. Given the differing and specialised needs of our tenants, this method would not be a viable or safe way to match tenants with appropriate accommodation and the necessary support infrastructure.

This position is maintained under the statutory exemption for properties provided with specialised features or support, and ensures we meet our duty to provide safe, appropriate, and supported housing.
Supporting Tenants with Changing Needs.

While we do not facilitate mutual exchanges, we are committed to ensuring our tenants remain in suitable, safe homes as their needs change.

We work closely and proactively with tenants and our partners including Local Authorities and Support Providers where support or accommodation needs change. Options for a move to more appropriate accommodation are explored and subject to confirmation of continued support from the commissioning body responsible for their care. This process ensures that the move is supported, safe, and tailored to the individual's specific requirements.

Tenants wishing to discuss a change in their accommodation needs should contact their Housing Officer in the first instance.

If you would like to request this document
in an alternative format, please contact the
Communications and Marketing team:

Email communications@glh.org.uk
Phone 0300 003 7007 option 2