

# Housing Officer - based in the East Counties



Homebased with frequent travel from Peterborough through to Lincolnshire & Norfolk with occasional travel to Manchester Office. | £35259 | with home working and car allowance

Full-time | Permanent

**Closing date is 8th May 2026**

However we reserve the right to close before the date.

## Experience and qualifications

- Good interpersonal skills, empathy and understanding with the ability to build positive relationships and partnerships.
- Dealing effectively with potentially difficult situations & managing customer conflict.
- Proven experience hitting targets within a target driven role.
- A working knowledge of the supported housing sector desirable.
- Experience working in a service role, preferably within the housing or care sector.
- Strong customer service skills with the ability to communicate effectively.
- Proven problem-solving abilities and the capacity to work autonomously.
- Proficiency in technology and a willingness to adapt and learn.
- A full driving license and access to your vehicle are essential

Golden Lane Housing is committed to building a diverse, inclusive and values-led organisation. Our recruitment process is fair and accessible, ensuring equal opportunities for all candidates.

## Benefits

- 27 days annual leave plus bank holidays (increases with service)
- Contributory pension (5% employee / 5% employer)
- Paid volunteering days (3 per year)
- Day off for your birthday

**For more information and to apply: [www.glh.org.uk/careers](http://www.glh.org.uk/careers)**