

Energy saving works - Cavity wall insulation



What is cavity wall insulation?

A cavity wall is made up of two walls with a gap in between, known as the cavity.

In your home, heat can be kept in and draughts kept out by adding a layer of material between the walls.



This is called cavity wall insulation



How long will the works take?

The works will take about a day to complete, but we will talk to you to arrange a date and time.



Can I stay at home while the cavity wall insulation works are being done?

Yes.



Who can I contact if there is a problem?

You can speak to the contact on your letter or call 0300 003 7007, option 2, or email enquiries@glh.org.uk.



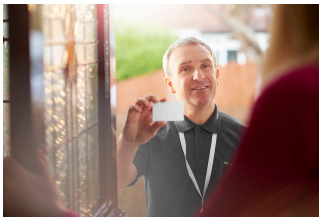
How will cavity wall insulation be done at my home?

The works will be carried out by a contractor who will carry out the works at your home.



What is a contractor?

A contractor is another company that Golden Lane Housing has told to do the works at your home.



Important!

Everyone who works for Golden Lane Housing including contractors must show their ID badge.



Will the contractor need to come into my home?

No, the contractor will not need to come into your home. The works will be done outside your home.



The contractors will drill small holes in the outside walls and inject insulation through the holes and then seal them with cement.



Important!

There may be some noise from the drilling during the day.



They may need to use scaffolding, to reach walls higher up. Please be careful and avoid going near the area where the scaffolding is.