

# Energy saving works - Loft insulation



## What is loft insulation?

In your home, heat can be kept in and draughts kept out by adding a layer of material inside your roof in the loft.

**This is called loft insulation.**



## How will loft insulation be done at my home?

The works will be carried out in your home by a contractor.



## What is a contractor?

A contractor is another company that Golden Lane Housing has told to do the works at your home.



## **Important!**

Everyone who works for Golden Lane Housing including contractors must show their ID badge.

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## **Will the contractor need to come into my home?**

Yes, the contractor will need to come into your home and will go into your loft space.



## **Can I stay at home while the loft insulation works are being done?**

Yes.



## **How long will the works take?**

The works will take about a day to complete, but we will talk to you to arrange a date and time.